

PERFORMANCE



1088 West 6th South • P.O. Box 880 • Mountain Home, Idaho 83647 • (208) 587-4321 • FAX (208) 587-7710

October 8, 2001

Tom Miner
Lifetime Exteriors
470 N. 2nd East
Mountain Home, Id. 83647

Tom,

Thanks for the follow-up call this morning. It was nice to have you call and ask if there were any problems concerning the job you performed for us in Caldwell in August of this year.

Of course the answer is that we are extremely satisfied with the product that you used, but more importantly for us, the installation far exceeded our expectations!

It was not easy deciding on a company when we wanted to replace the windows in our house in Caldwell. We contact several large companies in the Boise area but ultimately found ourselves confused. Everyone was saying something different. We even considered not doing the job based on this. I can state emphatically that both my wife and I are glad that we chose to do business with you.

I would recommend you and your company to anyone that wants a quality product and a hassle free installation. The workmanship was perfect.

Enthusiastically yours,

A handwritten signature in black ink that reads "K. R. Reinschmidt".

K. R. Reinschmidt

President

Performance Chevrolet, Inc.